

Trend Micro Education Portal

Customer Access

If you are a Trend Micro Customer, use this set of instructions to access the Education Portal.

1. Do you have a Trend Micro Business Support account? Note that a Business Support account is required for Education Portal access, and is completely free.

Yes

Continue to Step 2.

Not Sure

To verify, try logging into the Business Support Portal here:

<https://success.trendmicro.com/sign-in>

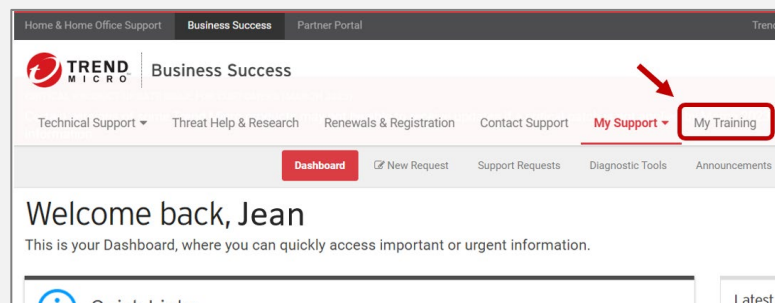
If unsuccessful, see “No” section.

No

See instructions on next page for [How to Register for a Business Support Account](#). Registration is free.

2. Log into the Business Support Portal at <https://success.trendmicro.com/sign-in>

3. On the home page, click **My Training** from the top menu bar.



4. The Education Portal will open in a new tab.

If you have any questions, contact us at education@trendmicro.com.

How to Register for a Business Support Account

To open a free Business Support Account, first locate your product's **Activation Code** or **Certification Number (TippingPoint)**.

To Access your Activation Code

1. Go to <https://success.trendmicro.com/renewals-and-registration#activation> and choose your product from the list.
2. Follow the provided instructions to find your activation code.
3. OR go to the Customer Licensing Portal (<https://success.trendmicro.com/solution/1101682>) to find your activation code.

To Access your Certification Number (TippingPoint)

There are multiple ways to find your TippingPoint Certification Number.

- Go to the Customer Licensing Portal (<https://success.trendmicro.com/solution/1101682>) to find your certification number
- Written on the sticker on the side of your TippingPoint product
- By navigating through the SMS (https://tmc.tippingpoint.com/TMC/ShowDocuments?parentFolderId=support&contentId=appliance_cert.pdf)

If you are still unable to access your Activation Code/Certification Number, contact Support (<https://success.trendmicro.com/contact-support>) and open a new **Activation & Registration Case** to obtain your licensing information.