

UD120

Universal Discovery Essential

This course is designed to provide an understanding of the fundamental concepts and applications of the Universal Discovery (UD) solution. Participants learn various discovery methods and learn how to implement these methods. Federation and leveraging of actionable information are also introduced in the context of Discovery operations and management.

Course Contents

- Course Overview
- Introduction to CMS
- Introduction to Universal Discovery (UD)
- UD Architecture, Installation, and Deployment
- UD Adapter Management
- Working with the Universal Discovery Module
- Dependency Mapping Discovery
- UD Inventory Discovery

Target Group

This course is recommended for application or system support personnel or anyone who needs an overview of the capabilities of Universal Discovery.

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- General knowledge of IT operations, familiarity with business services and service management
- Familiarity with the ITIL V3 Foundations subject area and the Configuration Management System (CMS) in particular
- Background in network or enterprise application administration and knowledge of enterprise architectures in a production IT infrastructure
- Working knowledge of websites and browsers
- Familiarity with testing concepts

This Course in the Web



You can find the up-to-date information and options for ordering under the following link:

www.expertech-training.com/go/HHZK

Reservation

On our Website, you can reserve a course seat for 7 days free of charge and in a non-committal manner. This can also be done by phone under +49 6074/4868-0.

Guaranteed Course Dates

To ensure reliable planning, we are continuously offering a wide range of guaranteed course dates.

Your Tailor-Made Course!

We can precisely customize this course to your project and the corresponding requirements.

Status 04/26/2025

| Training | Prices, excl. of V.A.T. | |
|--------------------|-------------------------|---------|
| Classes in Germany | 5 Days | € 3,750 |
| Online Training | 5 Days | € 3,750 |
| Date/course venue | Course language English | |
| 08/09-12/09/25 | Online | |



EXPERTech



Our Training Offer for You:



Classroom Training

The live training experience in our training centers or on your premises on-site.



Online Training

Attend your course in online mode – without travel and accommodation expenses and effort.



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