

## ExtremeControl - Troubleshooting

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

### Course Contents

- Troubleshooting Mindset
- Troubleshooting Toolset
- General Troubleshooting
- Authentication Issues
- Authorization Issues
- End-System Issues
- Captive Portal Issues
- GTAC Case Preparation

**E-Book** For this course you will receive the original documentation from Extreme Networks as a PDF file.

### Target Group

This course is designed as troubleshooting training for those responsible for the maintenance of ExtremeControl within the ExtremeCloud IQ - Site Engine Suite as well as the AAA framework in an organization.

### Prerequisites

Students should already possess a learning credential for ExtremeControl - Installation and Configuration.

### Course Target

Upon completion of this course, students will have gained the working knowledge to:

- determine whether an issue is client related or not
- diagnose ExtremeControl engine and the AAA setup with built-in tools
- collect support data and open case in GTAC

### This Course in the Web



You can find the up-to-date information and options for ordering under the following link:

[www.experteach-training.com/go/ENCT](http://www.experteach-training.com/go/ENCT)

### Reservation

On our Website, you can reserve a course seat for 7 days free of charge and in a non-committal manner. This can also be done by phone under +49 6074/4868-0.

### Guaranteed Course Dates

To ensure reliable planning, we are continuously offering a wide range of guaranteed course dates.

### Your Tailor-Made Course!

We can precisely customize this course to your project and the corresponding requirements.

Training	Prices, excl. of V.A.T.	
Classes in Germany	2 Days	€ 1,395
Online Training	2 Days	€ 1,395
Dates upon request		

Status 05/07/2025



## Our Training Offer for You:



### Classroom Training

The live training experience in our training centers or on your premises on-site.



### Online Training

Attend your course in online mode – without travel and accommodation expenses and effort.



### Hybrid Training

Classroom & online in one course – choose how you wish to participate in your training event.



### In-house Training

We create your customized training concepts for your project.



### Guaranteed Course Dates

ExperTeach guaranteed course dates allow for secure and reliable planning.

## Awards Won by ExperTeach



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