# **ExtremeControl - Troubleshooting**

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

#### **Course Contents**

- Troubleshooting Mindset
- Troubleshooting Toolset
- General Troubleshooting
- Authentication Issues
- Authorization Issues
- End-System Issues
- Captive Portal Issues
- GTAC Case Preparation

E-Book For this course you will receive the original documentation from Extreme Networks as a PDF file.

#### **Target Group**

This course is designed as troubleshooting training for individuals responsible for maintaining the ExtremeControl within ExtremeCloud IQ - Site Engine suite, as well as AAA framework in an organization.

#### **Prerequisites**

Students should already possess a learning credential for ExtremeControl -Installation and Configuration.

### **Course Target**

- Determine whether an issue is client related or not
- Diagnose ExtremeControl engine and the AAA setup with built-in tools
- Collect support data and open case in GTAC

#### This Course in the Web



■ You can find the up-to-date information and options for ordering under the following link: www.experteach-training.com/go/ENCT

#### Reservation

On our Website, you can reserve a course seat for 7 days free of charge and in an non-committal manner. This can also be done by phone under +49 6074/4868-0.

#### **Guaranteed Course Dates**

To ensure reliable planning, we are continuously offering a wide range of guaranteed course dates.

#### Your Tailor-Made Course!

We can precisely customize this course to your project and the corresponding requirements.

**Training** Prices, excl. of V.A.T. **Classes in Germany** € 1,395 2 Days € 1,395 **Online Training** 2 Days Dates upon request

Status 03/08/2024



# **Our Training Offer for You**



## **Classroom Training**

The live training experience in our training centers or on your premises on-site.



### **Online Training**

Attend your course in online mode – without travel and accommodation expenses and effort.



## **Hybrid Training**

Classroom & online in one course – choose how you wish to participate in your training event.



## **In-house Training**

We create your customized training concepts for your project.



### **Guaranteed Course Dates**

ExperTeach guaranteed course dates allow for secure and reliable planning.

# **Awards Won by ExperTeach**











