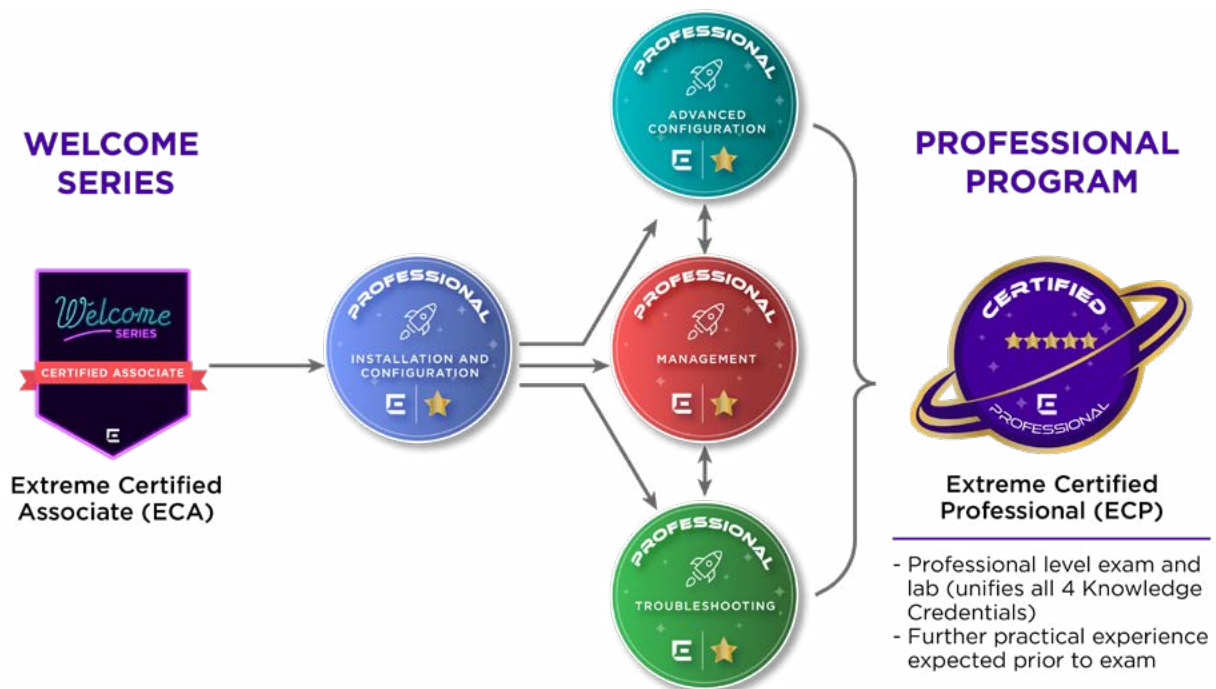




# Extreme Networks Technical Training: The Professional Program

The evolution of **Extreme Networks Technical Training** provides a comprehensive progressive pathway from Associate to Professional accreditation which develops and extends the individuals industry knowledge credentials.

Whatever the role, whatever the professional aspirations, Extreme Networks now offers a wider choice of technical competency training enabling the differentiation between technical knowledge: installation, advanced configuration, management, and troubleshooting, empowering you to acquire recognition in the industry on your accomplishments.



## Why are we introducing a new Professional Training Program?

By creating the Professional Program, we are introducing more complex and challenging levels of technical knowledge for greater technical competency whilst maintaining a simpler mandatory level for program compliance.

## What courses are available in the Professional Program?

You enter the Professional Program at 'Installation and Configuration' as your required first Knowledge Credential. You can then choose your next knowledge credential course: Advanced Configuration, Management or Troubleshooting. Once you've completed all 4 courses, you can then gain Extreme Certified Professional status by passing an exam and lab to unify all Knowledge Credentials in the chosen technology.

## What recognition do I receive after completing each individual course?

After completing each individual course, you will receive an achievement badge and certificate, which are called your Knowledge Credentials in the program.

## Does it matter which order I take the courses in?

The order of taking the courses and exams is only significant where the Extreme Certified Professional (ECP) status is sought. In this case the Installation and Configuration class and exam must be successfully completed prior to the other courses being taken.

## What prerequisites are required for me to enter the Professional Program?

To enter the Professional Program, Associate level Certification in the technology track is a requirement. Associate level Welcome Series training is FREE and available via our YouTube Channel.

## Is the ECS course and certification still valid, or should I wait for the new program?

Yes. The content and learning contained within the ECS training is still valid and for compliance still counts towards your partner program. If later, you decide to follow the Extreme Certified Professional curriculum, your existing ECS certification will grandfather over to reward you the 'Installation and Configuration' Knowledge Credential ready to progress through the Program.

## Is the Professional Training Program available for all the Extreme Networks' portfolio?

Professional Program courses will cover the Wired, Wireless and AI/Ops product families. As the portfolio is varied and extensive the program will be introduced in a staged roll out and not all released at the same time.

## Does each course have its own exam?

Yes, each course will have its own exam.

## Do I need to complete all of the courses and exams to achieve the Extreme Certified Professional certification?

Yes. The Extreme Certified Professional assessment will only be opened to those individuals holding the four Knowledge Credentials.

## When will the Professional Program launch?

Professional Program courses will start being released from FYQ1. There will be a transition period from ECS to the Professional Program over the following months. Follow Extreme Training on LinkedIn to hear the latest course announcements.

## How often do I need to recertify?

Recertification for Extreme Certified Professional will be every 3 years.

## Do I need to recertify for the individual courses in the Professional Program?

No, you will be able to stay up to date with course updates through free of charge video content.

## How do I determine which course I need?

Your first action should be to read through the comprehensive class descriptions [here](#). If you are still unsure, please contact: [learn@extremenetworks.com](mailto:learn@extremenetworks.com).