omnissa™

Certification FAQ

Last updated: Sept 2025

These FAQs have been prepared to help answer many of the questions you may have concerning Omnissa Certifications. Please be sure to check back often, as these will be updated along the way as more information is known and decisions are made.

Contents

What's new in Omnissa Certification?

1. What is changing with Omnissa Certification Program?

Starting Aug 29,2025, Omnissa is changing its certification program to make it more accessible and flexible for participants. As a result, the newly launched certifications will no longer require mandatory training prerequisite.

2. Is Omnissa launching some new credentials?

Yes! On Aug 29, 2025, Omnissa will release two credentials, mapped to task and skills required by Omnissa Horizon and Workspace ONE administrators:

- **Omnissa Certified Administrator (OCA) – Horizon**
- **Omnissa Certified Administrator (OCA) – Workspace ONE**

Omnissa Certified Administrator (OCA)?

1. What is the Omnissa Certified Administrator (OCA) certification?

The Omnissa Certified Administrator (OCA) credentials validate essential skills for managing Horizon and Workspace ONE environments:

- OCA – Horizon: Focuses on deploying, managing, troubleshooting, and optimizing virtual desktops and applications using Omnissa Horizon, App Volumes, and Dynamic Environment Manager.
- OCA – Workspace ONE: Covers deployment, management, troubleshooting, and optimization of Workspace ONE UEM, Access, and Unified Access Gateway.

2. Is the OCA same as the existing OCP certification?

No. The OCA for Horizon and Workspace ONE (WS1) are entirely new, built on redesigned blueprints that reflect updated job roles and technologies

Additionally, unlike previous certifications, no course prerequisites are required to take the OCA exams.

Please refer to the exam guides for more information.

3. What happens to the OCP certification?

OCP exams will be retired on August 29, 2025. After this date:

- No new OCP exam registration will be allowed.
- If you have already scheduled an OCP exam, you can still take it as planned.

- If you are already OCP certified, Omnissa will continue honor your credential as a prerequisite for OCAP exams.

4. I have already scheduled an OCP exam for later this year. What are my options?

If you have already scheduled an OCP exam with Pearson VUE, you have two choices:

1. Proceed with your scheduled OCP exam. For pre-registered candidates, Pearson VUE will continue to deliver OCP exams.
2. Cancel your registration in Pearson VUE and receive a full refund. You can then register for the new OCA exam in Clarus.

5. I'm already an OCP certified professional. Will my existing OCP certification still count?

Yes. Omnissa will continue honor all *valid OCP* credentials as a prerequisite for OCAP exams.

Current Credential	Legacy Equivalent
Omnissa Certified Administrator – Horizon	Omnissa Certified Professional – Desktop
Omnissa Certified Administrator – Workspace ONE	Omnissa Certified Professional – Workspace ONE

6. Is it mandatory to take Omnissa course before the exam??

No. OCA exams do not require course completion.

The OCA credentials have no course completion prerequisites. However, Omnissa highly recommends that you attend following Omnissa recommended courses (ILT or On-demand) to help you prepare for the exams.

Credential	Recommended Courses
Omnissa Certified Administrator – Horizon	• Horizon deploy and manage • App Volumes and Dynamic Environment Manager • Horizon fast track • Horizon administration and operations
Omnissa Certified Administrator – Workspace ONE	• Workspace ONE deploy and manage • Workspace ONE UEM administration and operations

7. Do the recommended courses cover all the material needed to pass the exam?

Although the recommended courses focus on almost all areas tested in the certification exams, they do not cover all of the test materials. Knowledge that can only be gained from hands-on experience is also needed to pass the exams.

Refer to the exam guide for details.

8. **What happens to the OCAP certification?**

The Omnissa Certified Advanced Professional (OCAP) exams will continue to be available until November 2025, after which they will be replaced by Omnissa Certified Expert (OCE) exams.

Certification Portfolio

1. **Which certifications is included in the Omnissa certification program?**

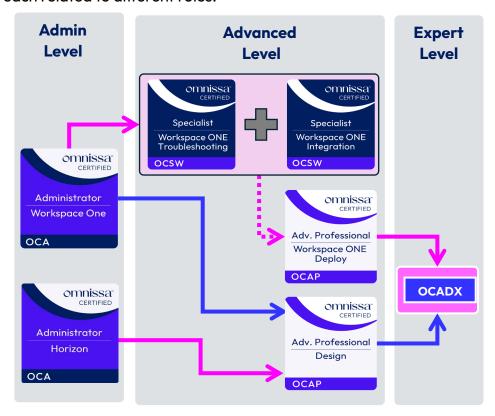We will continue to offer a full EUC-specific certification, including both Horizon and Workspace ONE.

1. Omnissa Certified Administrator - Horizon (OCA-H)

2. Omnissa Certified Administrator - Workspace ONE (OCA-W)

3. Omnissa Certified Specialist - Workspace ONE Advanced Integration (OCSW-I)

4. Omnissa Certified Specialist - Workspace ONE UEM Troubleshooting (OCSW-TS)

5. Omnissa Certified Advanced Professional - Workspace ONE Deploy (OCAP – WS ONE Deploy)

6. Omnissa Certified Advanced Professional - Design (OCAP - Design)

7. Omnissa Certified Architecture and Design Expert (OCADX)

2. **Is there a roadmap for Omnissa Certifications?**

Yes. Omnissa certifications are organized into three levels based on role and expertise:

- Administrator Level – Entry-level certifications for foundational skills (e.g., OCA)
- Advanced Level – Intermediate certifications for deployment and design (e.g., OCAP)
- Expert Level – High-level certifications for architecture and strategy (e.g., OCADX)

Omnissa offers Desktop Management and Digital Workspace certifications tracks, each related to different roles.

3. **Where do I go to view details about available Certifications?**

For more information about Certifications provided by Omnissa, visit _https://learning.omnissa.com/learn_ and then select the **Certification** Tab.

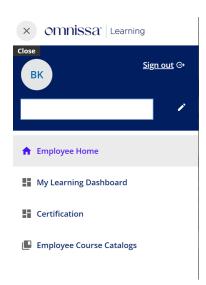4. **What is the validity of Omnissa exams?**

All Omnissa credentials have a **two-year validity** from the credential issue date.

5. **Who do I contact if I have queries about Omnissa Certification?**

For any certification related query, please contact Omnissa Learning at _certification_support@omnissa.com_

6. **I am logged in to** _https://learning.omnissa.com/learn,_ **but I do not see any Certification tab. Where do I go to view details about the Omnissa Certification?**
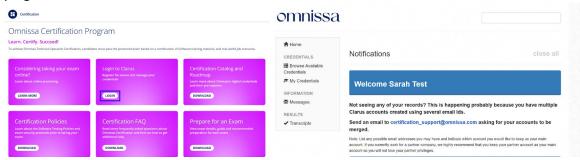
If you are signed in to _https://learning.omnissa.com/learn_, click the hamburger icon on the top left and then select **Certification**.

Certification Registration in Clarus

1. ## Where do I go to register for Omnissa exams?

   Use our new Certification management tool, Clarus, to browse available credentials and register for exams. Use **Login to Clarus** tile on the Certification page to SSO to Clarus.

2. ## What is the process of registering for credentials on Clarus?
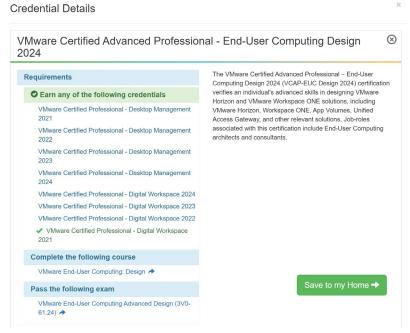
   To search for and register for an Omnissa exam, please perform the following steps:

   a. From your Clarus candidate **Home**, click **Browse Available Credentials**
   b. Click on your desired credential.
   c. All requirements for the credential are listed. All your Course Completions and preexisting credentials are auto-migrated to Clarus. The requirement
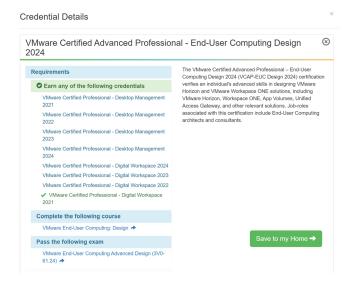
that you meet is check marked by Clarus.

d. Use the **Save to my Home**.
e. To schedule the exam, click on the exam name hyperlink from your home page.
f. Click **Continue at Pearson VUE** from your candidate home to schedule your exam.

3. When I click on an exam name to register for the exam, I am getting an error stating that I am ineligible to appear for the credential. Why?

Mandatory training completions are required for most certifications (virtual or in-person instructor-led training or On Demand).

Also, candidates need to complete an OCP to be eligible to earn their OCAP Design or Deploy certification. All your Course Completions and preexisting credentials are auto-migrated to Clarus. The requirement that you meet is check marked by Clarus.

Credential Details   ✕

VMware Certified Advanced Professional - End-User Computing Design 2024   ⊗

Requirements

✓ **Earn any of the following credentials**

VMware Certified Professional - Desktop Management 2021

VMware Certified Professional - Desktop Management 2022

VMware Certified Professional - Desktop Management 2023

VMware Certified Professional - Desktop Management 2024

VMware Certified Professional - Digital Workspace 2024

VMware Certified Professional - Digital Workspace 2023

VMware Certified Professional - Digital Workspace 2022

✓ VMware Certified Professional - Digital Workspace 2021

Complete the following course

VMware End-User Computing: Design ➜

Pass the following exam

VMware End-User Computing Advanced Design (3V0-61.24) ➜

The VMware Certified Advanced Professional – End-User Computing Design 2024 (VCAP-EUC Design 2024) certification verifies an individual's advanced skills in designing VMware Horizon and VMware Workspace ONE solutions, including VMware Horizon, Workspace ONE, App Volumes, Unified Access Gateway, and other relevant solutions. Job-roles associated with this certification include End-User Computing architects and consultants.

Save to my Home ➜

If all pre-requisites (course and exam) listed in Clarus are not met, you will not be allowed to register for the exam.

Scheduling Exam in Pearson VUE

4. How do I schedule an Omnissa exam in VUE?

After you click **Continue at Pearson VUE** from your candidate home in Clarus, you will be automatically single sign on to VUE. To schedule your exam, please use the following steps:
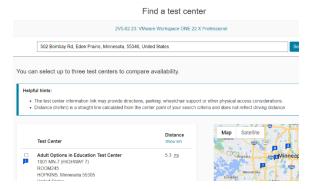
a) Select your exam type:

Select exam options

2V0-62.23: VMware Workspace ONE 22.X Professional

How do you want to take your exam?

| In person at a test center | OnVUE Online with OnVUE | I have a Private Access Code |

b) Read and agree to Omnissa test policies:

Agree to Omnissa policies

2V0-62.23: VMware Workspace ONE 22.X Professional

Omnissa policies

Admission Policy

We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign in procedures. Please be prepared to show two (2) forms of personal ID. Both IDs must be valid/non expired, have your signatu...
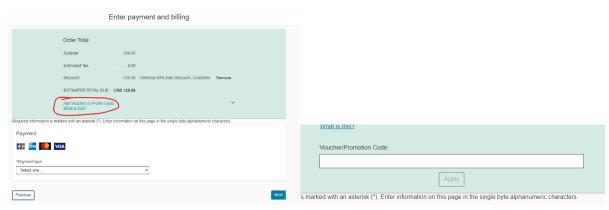
c) Select a test center:

d) Select exam date and time and click Book the Appointment.

Please ensure that you schedule a date *before Feb 1, 2025,* to get Omnissa certifications free of charge.

5. Where do I apply the voucher code to get 100% discount?

On the final Payment and Billing page, click on the **Add Voucher or Promo Code** link, enter the provided voucher code and click **Apply**.
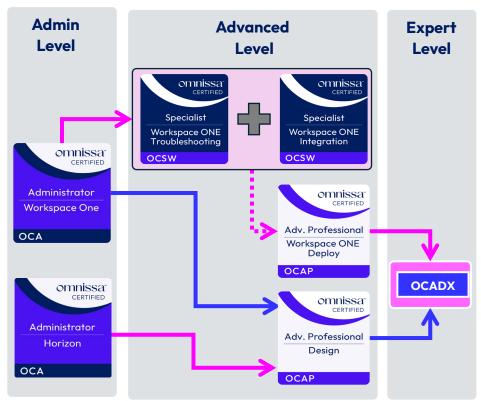
Prerequisites

1. **Will Omnissa certifications require mandatory certification prerequisites?**

   Yes, some certifications do. For example, to earn OCAP- Workspace ONE Deploy credential, you must first complete the OCA- Workspace ONE certification.

   Clarus will automatically verify your eligibility based on completed courses and credentials.

   Here is a visual representation of the Omnissa Certification pathway.

2. **Are there any mandatory training prerequisites as well?**

   No! Starting Aug 29,2025, Omnissa is changing its certification program to make it more accessible and flexible for participants. As a result, the newly launched certifications will no longer require mandatory training prerequisite.

   However, training is still strongly recommended to help you prepare.

3. **I completed VCP-DTM in 2023; am I exempt from OCA-H?**

   Yes! Omnissa will continue to acknowledge all *unexpired* Horizon and Workspace ONE product suite certifications. Here is a mapping of new Omnissa Credential names and their equivalent legacy counterpart.

Current Credential	Equivalent Former Credential
Omnissa Certified Administrator – Horizon	VCP - Desktop Management
Omnissa Certified Administrator – Workspace ONE	VCP - Digital Workspace
Omnissa Certified Specialist - Workspace ONE Advanced Integration	VMware Certified Specialist - Workspace ONE 21.X Advanced Integration
Omnissa Certified Specialist - Workspace ONE UEM Troubleshooting	VMware Certified Specialist - Workspace ONE 21.X UEM Troubleshooting
Omnissa Certified Advanced Professional – Design	VCAP - End-User Computing Design

Pricing and Discount

1. **What is the cost for the Certification exams?**

Certification pricing has been standardized for all exams. As a result, OCA, OCAP and Specialist certifications will be globally priced at USD$250.

Omnissa Certificates and Badging

2. **How do I download certificates for the Credentials?**

Omnissa issues a Certificate of Completion that a candidate can download to validate and showcase their Omnissa abilities to clients, employers, and colleagues. To download the certificate for your recent credentials, please use the following steps:

- Login to Clarus (http://omnissa.useclarus.com)

- If you are not logged in learning.omnissa, you will be redirected to https://learningaccess.omnissa.com/login for SSO.

- On your Clarus Dashboard, click **My Credentials**.

- Use the download icon (⬇) to download your certificate.

3. **How do I link my credential badge to my LinkedIn Profile?**

Omnissa now issues verified Badges to individuals who have completed Omnissa certifications. Candidates can attach the badges to their LinkedIn profiles straight from the Omnissa Certification portal. These badges serve as concrete evidence of

Horizon and Workspace ONE skills at different levels, assuring employers, clients, and colleagues of candidate competence.

- Login to Clarus (http://omnissa.useclarus.com)

- If you are not logged in learning.omnissa, you will be redirected to https://learningaccess.omnissa.com/login for SSO.

- On your Clarus Dashboard, click **My Credentials**.

- Add your LinkedIn Profile.

> Please add your LinkedIn link to your profile **here**

- Click the **Add to profile** button ( )to add your badge to your LinkedIn Profile.

4. My active legacy VMware credentials are available on the "My Credentials" page, but the download icon (⬇) to download your certificate is missing. Why?

Omnissa recognizes all active legacy VMware certifications for prerequisite purposes, making them visible. However, certifications and badges are only awarded for credentials granted by Omnissa after July 2024.

5. How do I download my legacy VMware credentials and transcripts (the ones that earned before July 9th, 2024) ?

All historical Certification data will be available via Certmetrics and Credly.

6. How do I obtain transcripts of existing certifications (the ones I gained via the legacy VMware Certification program),

To download your historical transcripts, please use the following steps:

- Login to CertMetrics (https://cp.certmetrics.com/vmware/en/login/sso/oidc)

- Click Track your Certification Status

- Click VIEW MORE > for your Active certifications.

- Click on the Badge

- Download the PDF by clicking Download Certificate.

7. When I logged in to Clarus, I did not see any of my existing credentials. What can I do?

This is probably happening because you have multiple accounts. Send an email to Certification_Support@omnissa.com asking for your accounts to be merged.

List any possible email addresses you may have and indicate which account you would like to keep as your main account. If you currently work for a partner company, we highly *recommend that you keep your partner account as your main account so you will not lose your partner privileges.*

8. **I experienced technical difficulties during the live lab exam. What should I do?**

If you experience a technical issue with the live lab availability or functionality during the exam, please report it to the exam proctor immediately. Ask for a Pearson VUE VSS support ticket to be created. If no VSS support ticket is created, Omnissa will not be able to review or confirm any issues experienced. Issues reported after the exam cannot be validated.