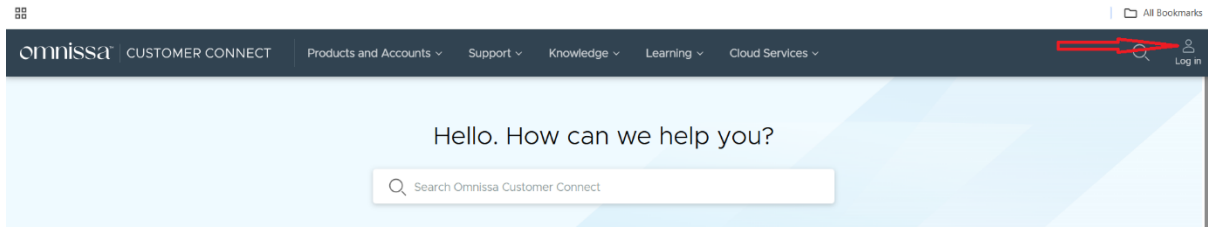


Omnissa Course Access Guide

For Customer Login:

1. Go to <https://customerconnect.omnissa.com/home>
2. Click on the Log in from the top right Corner, it will redirect (wait for 10 seconds) you to Omnissa Connect page, then please click on **“Create an account”**

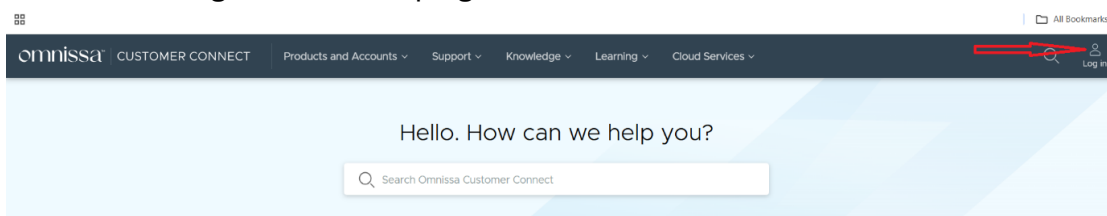


3. Then fill all the required fields. (Follow Step 1 and Step 2)

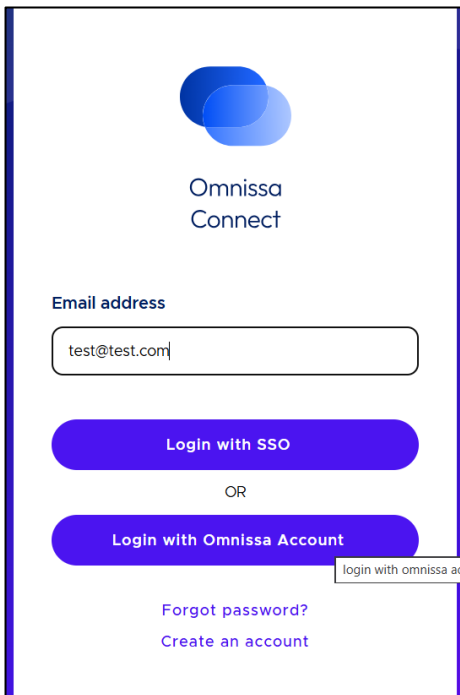
With these steps your account creation process will be done.

Customer Connect Login Process Steps and access to Learning portal:

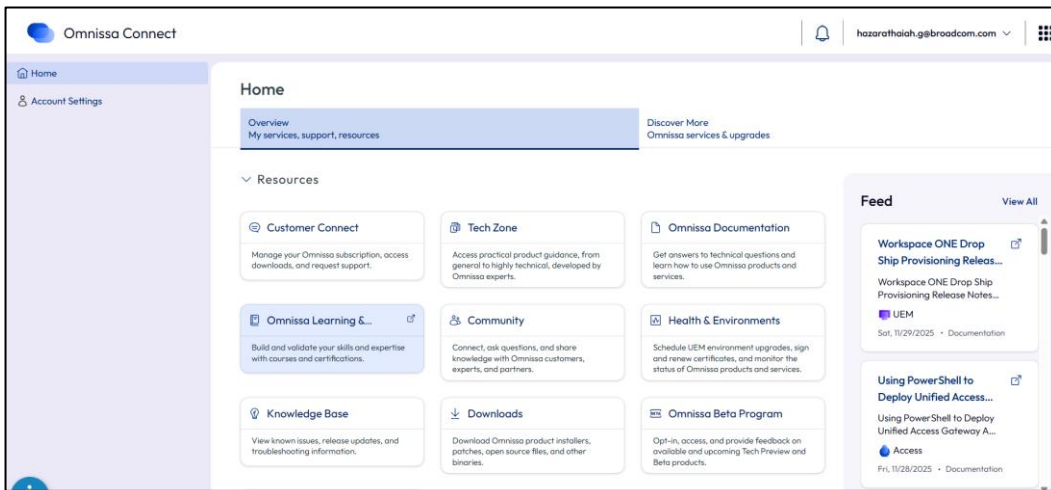
1. Go to <https://customerconnect.omnissa.com/home>
2. Click on the Log in from the top right Corner.



3. Enter your credentials to login. Enter Your email id and click on “Login with Omnissa Account” and enter your password.





4. After successfully login, Navigate to Learning (below highlighted box). This will take you to the Learning portal.



5. After landing on the Learning portal, please go to “Open Tasks” page from the link <https://omnisia.allego.com/home.do?tasks> to see all your enrolled courses.

Your Open Tasks

Any type ▼ Me × ▼


Item / Collection	Assignee	Status	Progress	Scores	Start	Finished	Due/Ending ▲
 Allego New User Training Course for Omnisia COURSE 4 items	Homer Simpson	NOT STARTED	0% <div style="width: 0%;"></div>	0% complete	01/21/2026		Never
 Workspace ONE Deploy and Manage - Materials COURSE 3 items	Homer Simpson	NOT STARTED	0% <div style="width: 0%;"></div>	0% complete	02/19/2026		Never

6. From above, please click on the course which is currently running for you OR alternatively the same link was provided on the invitation email which you received from us.

7. After you click on the link it will have 3 components/contents in it, and default the first component will get open.

- a. Gilmore LTI (which will have Datasheet, Lecture Guide & Lab guide).
- b. ILT Lab Launch (It will launch the lab profile for you).
- c. The Survey (please complete the survey before the class ends).

For the Gilmore and Lab, you need to click on the “Launch” to land on the respective pages.



Hold on, don't close this window

Please click the button below to open ILT Lab Launch: Workspace ONE Deploy and Manage in a new window

[Launch](#)