

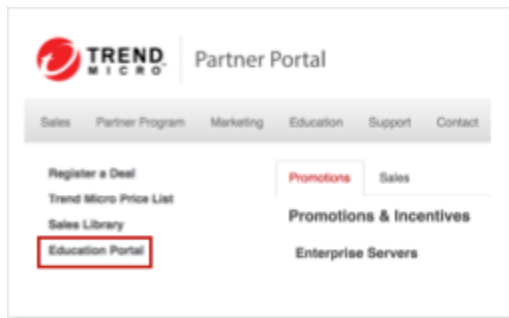
Trend Micro Education Portal Partner & Customer Access

New Education Portal

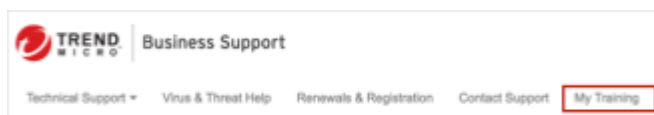
The new Trend Micro Education Portal was launched in January, 2018.
Here are some important things you need to know

Accessing the Education Portal

Partners: Trend Micro Partners access the new Education Portal directly from the “Education Portal” link in the Partner Portal



Customers: Trend Micro customers access the portal from the Trend Micro Business Support portal.



Completed Training

A record of the training courses and certifications completed in the past 2.5 years will be accessible to the user on the “Completed Training” tab

Partner Account

If you do not have a Partner Portal account, go to

https://community-trendmicro.force.com/Partner/GlobalPRM_Registration to create your account.

Note: Partner account approval may take up to 48 hours.

Customer Account

If you do not have a Business Support account, go to

<https://success.trendmicro.com/sign-in> to create your free account

Note: You will require a Product Activation Code to create your account. More details on how to find your activation code available during the account creation process

Learn More

Instructional videos and a FAQ document are available in the new portal by selecting the “Help” tab

Help

For more information, contact education@trendmicro.com